

To: 'rwinn@mazzonicenter.org'[rwinn@mazzonicenter.org]
From: Boateng, Sarah[/O=CWOPA/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=7910B1664C76473B80850AE24E990CCC-SBOATENG]
Sent: Wed 2/15/2017 4:16:46 PM (UTC)
Subject: FW: Mazzoni

Good Morning Dr. Winn,

Please see below. Dr. Levine was interested in your thoughts.

Sarah

From: [REDACTED]
Sent: Wednesday, February 01, 2017 3:12 PM
To: Boateng, Sarah <sboateng@pa.gov>
Subject: FW: Mazzoni

Can you help?

From: [REDACTED]
Sent: Wednesday, February 01, 2017 1:24 PM
To: [REDACTED]
Subject: Mazzoni

Hi, [REDACTED] –

This is so, so belated, but I wanted to circle back with you regarding your offer to try to help us get an observation scheduled at the Mazzoni Center. We were initially met with open arms when we spoke with their Lead Clinician about shadowing one of their providers on-site. Upon trying to schedule it, we have since had silence. We are eager to implement our expanded services to the transgender communities in Center City and in Pottstown, but we believe some observation in a clinical setting is a needed pre-implementation element. We've been in touch with other PPs providing hormone therapy to learn about the workflow, a new patient visit, linkages to referrals and such, but we're still crossing our fingers about Mazzoni. The volume of daily trans health visits at a PP affiliate is low and we fear we'd go and only see a visit or two. Our staff training (front desk staff, Medical Assistants and Clinicians) is complete and we're doing additional refresher trainings this month.

You'd mentioned that you are on a state-wide workgroup with someone at Mazzoni and would be willing to reach out on our behalf. If this offer hasn't yet expired (wink, wink), let me know. We are hoping to have one of our nurse practitioners do a half-day or full-day observation in the coming weeks.

[REDACTED]

[REDACTED]

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